

PGX TESTING BILLING OPTIONS

for Patients and Families

Your healthcare provider ordered a test to learn how your genes work with certain medications, called a “pharmacogenomic” or “PGx” test. With a PGx test, we analyze your genes to find differences that can help them choose the safest and most effective medications for you.

AccessDx Laboratory (AccessDx) aims to provide cost-effective pharmacogenomic testing for all patients. We’ve implemented a patient-friendly billing process that supports different payment options at the point of test ordering, including:

- Insurance Billing
- Patient Self-Pay

Insurance Billing

Commercial Insurance

Many insurance companies cover PGx testing, depending on your plan and the reasons your test was ordered. The out-of-pocket cost of PGx testing varies depending on your health insurance coverage.

If AccessDx expects you to be billed for all or a portion of the test, we will contact you by phone before your sample is processed to offer you Express Pay. When contacted, you will have 72 hours to respond to AccessDx and confirm whether you’d like to use Express Pay or have your insurance provider billed.

If you do not respond within 72 hours, AccessDx will process your sample and once resulted, AccessDx will bill your insurance. Once your sample is resulted, Express Pay will no longer be available.

If you choose Express Pay, the amount paid will not apply toward your annual deductible or out-of-pocket costs for your insurance plan, and no claim can be submitted to your insurance for reimbursement of the Express Pay amount.

Explanation of Benefits

If you choose to have your insurance billed, your insurance company may send an Explanation of Benefits (EOB). This is not a bill. If you receive an EOB and have questions, please contact us.

Government Insurance

If you meet the criteria for the Centers for Medicare & Medicaid Services (CMS) coverage, there is no out-of-pocket expense. If you do not meet the coverage criteria, AccessDx will contact your healthcare provider.

Patient Self-Pay

If you do not have insurance, you will be billed directly by AccessDx for testing. AccessDx accepts payments from credit or debit cards, as well as HSA and FSA accounts.

Your sample will not be processed until payment is received or a payment plan is established.

For questions, contact our Client Success Team at 888-958-2298